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**INFORMATION DISCLOSURE
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(Use several sheets if necessary)

APPLICANT

TERAHAMA, et al

FILING DATE

May 2, 2001

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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	ABSTRACT
					YES NO
7 1 6 8 8 8 9	7/95	Japan			XX

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>u</i>	Y. Kobayashi, "A New Stream in Telemarketing Fusion of C/S System and PBX", Nikkei Computer, Nikkei PB Inc., August 7, 1995, No. 371, pp. 67-69.
<i>u</i>	S. Nakagawa, et al "Remote User Support System on Campus Network", IPSJ SIG Notes, Information Processing Society of Japan, May 24, 1996, vol. 96, No. 52, pp. 17-24.

EXAMINER

DATE CONSIDERED

6/7/04

EXAMINER: Initial if citation is considered, draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

(Form PTO-1449 [6-4])

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